Extract from Hansard

[COUNCIL — Tuesday, 27 February 2024] p408d-409a

Hon Steve Martin; Hon Matthew Swinbourn

STATE ADMINISTRATIVE TRIBUNAL — SELECT COMPLAINTS

1741. Hon Steve Martin to the parliamentary secretary to the Attorney General:

I refer to the practice of the Western Australian Government's Building and Energy division referring select complaints to the State Administrative Tribunal (SAT), and I ask:

- (a) how many complaints have been referred to the SAT, per financial year since 2017–18 financial year to date; and
- (b) what was the average time for resolution of these complaints by the SAT, per financial year since the 2017–18 financial year to date?

Hon Matthew Swinbourn replied:

(a) Referrals to the State Administrative Tribunal (the Tribunal) from the Building and Energy Division of the Department of Energy, Mines, Industry Regulation and Safety are made under the *Building Services* (*Registration*) *Act 2011* in two forms, section 55 (transfer of complaints) and section 11(1)(d) (referral of a complaint to the Tribunal).

Table of Applications lodged by financial year.

Year	s55	s11(1)(d)
1 July 2017 – 30 June 2018	27	155
1 July 2018 – 30 June 2019	18	139
1 July 2019 – 30 June 2020	23	138
1 July 2020 – 30 June 2021	8	153
1 July 2021 – 30 June 2022	26	260
1 July 2022 – 30 June 2023	22	344
1 July 2023 – 30 Nov 2023	11	176

(b) Average time (days) for resolution counted as date matter is finalised.

Year	s55	s11(1)(d)
1 July 2017 – 30 June 2018	124	94
1 July 2018 – 30 June 2019	95	161
1 July 2019 – 30 June 2020	92	140
1 July 2020 – 30 June 2021	215	190
1 July 2021 – 30 June 2022	121	163
1 July 2022 – 30 June 2023	165	193
1 Dec 2022 – 30 Nov 2023	165	185